

Adulo

Apartments

Dear Guest,

Welcome to the Adulo Apartments! Our goal is to provide you with Comfortable, Clean, Affordable and Friendly accommodation for your entire stay with us.

We've put together this brief guide to help make your experience as enjoyable as possible. For more information please don't hesitate to contact Reception, the Office or any member of the Adulo Team.

We hope you have a wonderful visit and please remember to be social and rate us on TripAdvisor and like us on Facebook!

Sincerely,

The Adulo Team

Health and Safety Guidelines

Dear valued guest,

We are happy to have you here with us! During this period, we have implemented a new policy because we want to ensure that you enjoy your stay on property. We care about your health and safety which is why we have introduced these following measures:

- Please feel free to utilise the telephone for any queries you may have to the front desk.
- Please utilise the wall mounted sanitizing dispensers frequently when re-entering the property. The dispenser will be mounted in the lobby.
- For your own safety when on or leaving the property, we recommend you carry your protective mask as social distancing cannot always be maintained.
- We usually service your room twice (Monday and Thursday) weekly. We will need to perform this service while the room is unoccupied. Please call us when you are leaving your room so that it can be serviced by our room attendants.
- Please report to the front desk if you are feeling ill.
- For ensuring social distancing, we have placed markers at the front desk if you need to make an inquiry or perform a transaction.
- Please practice social distancing while on property.

As we move forward, we strive to ensure that you are as comfortable as possible while on your stay here because your health is important to us! We hope that you enjoy your stay and have a wonderful time here in Barbados.

Sincerely,

The Adulo Team

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The Room Basics

Internet

FREE WiFi is available property wide. Simply select the network 'ADULOInternet' and ask Reception for the password.

Check-In / Check-Out

Check-in time is 2pm.

Check-out time is 12pm.

Requests for late check-outs will be based on room availability at that time. Please check with Reception in advance of your checkout day.

Housekeeping

Linens are changed and rooms cleaned twice weekly (Mondays and Thursdays). Contact The Reception if you require more frequent cleaning. Let us know if additional pillows or a blanket is required for your bedding.

Telephone

The Reception, Guest Services and **The Office/Manager** can be reached directly via your room phone.

Overseas calls cannot be placed from your room phone.

Local calls are FREE and can be placed by dialing **9** followed by the local number.

For your room extension number feel free to call the front desk.

Kitchen

The kitchen comes with a full complement of basic utensils. Do let us know if you require anything additional.

Securing Your Items

There are no safes inside the apartments. We cannot accept responsibility for losses unless kept in our safety deposit facility. Please contact The Office for details.

Know Your Keys

We have provided you with a set of keys that has access to three different places. There are two large keys which give access to your main apartment door and there are two smaller keys (with black and yellow key covers) which give access to two gates.

The smaller key with the yellow key cover is for the escape gate located on the outside of the apartment on the patio.

The key with the black cover is for any other gate that would provide access to your apartment such as a main or front gate.

The Property Basics

Staffing and Hours of Operation

Monday - Friday

The Reception – Open 8.30am – 8pm.

The Manager's Office – Open 10am – 4pm.

From 8pm until the following morning a staff member and/or a security guard will be on property to assist with any needs.

Saturday & Sunday

From 8.30am – 8pm a staff member will be on property to assist with any needs.

From 8pm until the following morning a staff member and/or a security guard will be on property to assist with any needs.

The Lounge

The Lounge is open 24/7 for your relaxation and enjoyment.

The BBQ Grill

In the garden there is a self-serve BBQ grill. All grilling equipment is provided for you. Please let us know if the gas for the grill is running low.

Parking

Parking on the property is FREE if you have rented a vehicle or have guests coming to visit.

Security Matters

For your safety while on property, we have video cameras monitoring those who enter and leave. We also have a security guard on property every night from 8pm through till morning.

Although Barbados is a relatively safe destination, we would like you to take the basic precautions for personal safety. This includes always locking your apartment door when going to bed and when you are off property.



Hungry?

Seeking a restaurant for dinner within walking distance of the Adulo?

Although there are many options, we're thrilled to feature one of the favorites in our neighbourhood. **Shakers Bar & Grill**, conveniently located next door, comes very highly recommended by locals and visitors alike.

We are pleased to announce that Shakers can now deliver dinner orders to your Apartment! View the menu and prices on the following page.

*For delivery orders to your Apartment Tel: **9-245-2695***

*For sit down dinner reservations or general enquiries Tel: **9-228-8855***

Please note:- Shakers is a casual but busy restaurant so if you wish to dine there, make sure to place a reservation in advance.

For additional restaurants to deliver to your Apartment, please see below:

Delivery Site: <https://www.hopscotchfetch.com/>

Fast Food Restaurants: <https://chefette.com/menu/available-online>

ordermykfc.com

Upon Request

Upon request we do offer the following extra amenities below:

Extra Pillows

Soft Pillows

Firm Pillows

Iron

Face Towels/ Wash Cloths

Blanket

Emergencies

Should an emergency occur please note the following important contact numbers:

'Manager', 'Reception' or 'Guest Services' buttons are on the phone

Police 9-211

Fire 9-311

Ambulance 9-511

Things to do in Barbados

For lots of up to date information on attractions/events/shopping/restaurants etc you can:

Touch base with our Reception, Manager's Office or any member of the Adult team.

Viewing Barbados' destination website www.visitbarbados.org.

Loyalty Program

We are excited to inform you that we have loyalty programs available. Please see the front desk for more information.

Beach Towel Rentals

It is our pleasure to inform you that we provide beach towels to be rented. Please see below for further details of policy provided:

Policy

- Beach towels are \$5.00 US per person.

Kindly note: If any towels rented are returned damaged or lost, the full cost of the towel will be charged.

Purchase of Water

Water can now be purchased on property. The water that we have available for purchase:

Price

Bottle Water	Cost in BBD	Cost in USD
500ml	\$2.35	\$1.18
700ml	\$2.95	\$1.48
1ltr	\$3.75	\$1.88

We are happy to inform you that drinks would also be available for sale.

Drinks	Cost in BBD	Cost in USD
Sodas	\$3.75	\$1.88
Juices	\$2.75	\$1.38

For the renting of beach towels or the purchasing of water, the office hours will be open from 8:30 am- 8:00 pm.

OUR GREEN JOURNEY

Dear Guest,

We are embarking on an environmental journey where we are implementing sustainable measures as our contribution to being an environmentally conscious establishment.



How we are contributing:

- ❖ Installed Solar PV Panels. These are solar photovoltaic panels that have been secured to the main property for harnessing energy from the sun. It's a 96 solar panel system producing

30KW of AC Output.



- ❖ Installed Inverter Air Condition Units for the reduction of energy consumption but provides the greatest comfort to our guests.

- ❖ Recycling program (Coming soon)

- ❖ Installed LED Lighting in Rooms for energy conservation.



- ❖ Installed Water Efficient Shower Heads- controls the amount of water being used.



❖ Moving company vehicles to electric for the reduction of less carbon emissions.

We are pleased to invite you to be apart of this environmentally conscious journey with us by:

- ❖ Turning off the A/C when you are leaving the room.
- ❖ Turn off all lights when they are not in use.

Thank you for participating in making the world a better place!

Best Regards,

Shinise Herbert

Operations Supervisor



The Vision of the BHTA:

"To be the private sector organisation providing national leadership for vibrant and sustainable tourism development"



Supporting Barbados Tourism

Dear Guest,

Thank you for choosing Barbados as your travel destination and the Adulo Apartments as your home away from home.

As you begin your stay, I wish to inform you that the Government of Barbados has recently mandated that all accommodation on Island must implement a Room Rate Levy, on all stays occurring from July 1 2018.

This Levy is to be used for tourism infrastructure maintenance and tourism development, as we work to preserve our high quality experiences across the Island.

The Levy is being applied at different rates to different accommodation categories, and I am relieved to say that **our category will attract the lowest rate.**

The rate will be **US \$4.38 per night, per bedroom.** This amount will be added to your final bill.

Apartment stays also currently attract a Value Added Tax (VAT). This rate will be increased to **10% per Apartment per night** as of January 1st 2020.

We trust that you understand and will enjoy your stay with us.

Sincerely,

Owner/Operator

The Adulo Apartments

Fire Evacuation Plan

This plan is designed to respond to any potential fire threat that may occur at Adulo Apartments.

Fire Safety

Fire extinguishers are serviced once a year or if needed in preparation to fight a fire that could potentially occur in a guest room.

Fire Emergency and Response

Discovery of a Fire

Barbados Fire Service Department

Contact: 3-1-1

Guests

In room fire main block (Apartments 3-10)

- If the particular apartment's main entrance and exit door is blocked, guests or staff in the apartment must exit through the escape gate in the patio area.
- Shout or yell for assistance and a ladder would be placed at the escape gate opening another staff member will assist in helping the guest or staff descend safely.

- All other guests in the same block are to immediately exit their respective apartments and gather at the designated assembly area until given the all clear.

Apartments on the ground floor (1,2,12,14 and 15)

Scenario 1

- Guests or any other individual can escape through the escape gate if the main entrance is blocked.

Scenario 2

- Guests should exit immediately through the main entrance to the apartment in the event of a fire.

Staff

A fire drill is done once a year with all staff members. All staff are trained how to respond to a fire emergency.

- Front desk will call the emergency number for the fire service for assistance.
- Fire extinguishers are located at each apartment and staff are trained how to use it to assist with fire outages.
- The maintenance staff and all other staff members that are on property know where the ladder is to help rescue an individual trapped in the main block upstairs.